Agent Locator

Overview

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Introduction

- This overview provides general guidance on the features of the RMA Agent Locator web application.
- The purpose of this application is to help users find an insurance agent for the type of specialty wanted within a specific distance.
- After completing this overview, the user will be able to:
  - Select the filter criteria to display
  - View the results of the search without filters
  - View the search results using filters
  - View the details page
  - View the list of Approved Insurance Providers (AIPs)
Agent Locator homepage

The key elements of the Agent Locator homepage are the **Search** box, the **Show Filters** button, and a map of the US.

Click the **Show Filters** button to see the selectable criteria.
Search results without filters

As the user begins typing the location name in the **Search** field, a list of choices becomes available for selection. As the user continues typing, the list becomes shorter.

Click the location name to select it; then click **Search**.

After the user clicks the **Search** button, the list of agents appears. Also, the map highlights their locations.

In this example, the results are based on the default criteria.
Search function with filters

When a filter above is selected, it appears in **bold**. Other filter criteria allow the user to designate:

- Specialty (i.e., Crop insurance, Livestock insurance, Crop & Livestock insurance, or All),
- Language (in addition to English),
- Distance from the location (the default limit is 250 miles),
- Agent name,
- Agency name,
- State and County in which the agent is licensed

**Note:** When the user types in the Agent Name or Agency Name filter, the system searches for any agents or Agencies with a first or last name that begins with what was typed. For example, if “Jo” is typed, it returns “John Smith” and “Pat Johnson.”
View results from search criteria

The results from the search criteria appear in a numbered list and the map displays corresponding numbers for each agent's location.

Each entry has clickable fields in a blue font – the agent name, phone number, Get Directions, and More Details.

The 'Export to Excel' button will export the results.
More Details page

The More Details page shows the agent’s location, contact information, language preferences, specialties, and in which states and counties the agent is licensed.

**Note:** The Agent Name link marks the location on the map. The More Details link opens the Details page shown here.
Questions?

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